

CAT® PROTECTS YOUR INVESTMENT AT NO ADDITIONAL COST

5 YEAR PLATINUM EXTENDED SERVICE COVERAGE (ESC) NOW INCLUDED WITH YOUR CAT STANDBY GENERATOR SET PURCHASE*

*Applicable to diesel C4.4 - C32 gensets only

Your operation depends on reliable power. That's why you trust Cat® generator sets. With the most robust ESC in the industry, you receive coverage that's just as durable and long lasting. ESC protects your investment and your peace of mind.

Platinum level ESC is a reliable top choice coverage from Caterpillar. It covers the as-shipped consist of the generator set from the factory and offers Additional Allowances. Some exclusions apply.

COOLING SYSTEM	PLATINUM
Thermostat Housing	✓
Water Manifold Housing	✓
Jacket Water Precooler	✓
Jacket Water Pump	✓
Thermostat	✓
Radiator & Fan	✓
FUEL SYSTEM	
Steel Fuel Lines	✓
Fuel Shutoff Solenoid	✓
Fuel Injectors	✓
Fuel Transfer Pump & Housing	✓
Fuel Priming Pump	✓
Fuel Transfer Pump	✓
LUBRICATION SYSTEM	
Pan, Pump Cooler	✓
Crankcase Breather	✓
Engine Oil Pump Drive	✓
Prelubrication Pump	✓
ELECTRIC SYSTEM	
Control Module (ECM)	✓
Sensors: All Engine Sensors	✓
Wiring Harness & Connectors	✓
Starter	✓
Engine Alternator	✓
ALTERNATOR END	
Alternator, including Rotor Stator and Exciter	✓
Generator Controls	✓
Power Center	✓

AIR INDUCTION AND EXHAUST	PLATINUM
Exhaust Manifolds, Studs & Gaskets	✓
Inlet Air Heater Relay	✓
Intake Manifold	✓
Turbocharger(s)	✓
Air-to-Air Cores	✓
Muffler / Exhaust System	✓
Exhaust Guards	✓
Diesel Oxidation Catalyst	✓
SHORT BLOCK	
Cylinder Block Casting	✓
Crankshaft	✓
Connecting Rod Assembly	✓
Piston, Wrist Pin, Retainer Clip & Piston Rings	✓
Idle and Timing Gears	✓
Accessory Drive	✓
CYLINDER HEAD	
Cylinder Head	✓
Intake & Exhaust Valves	✓
Valve Mechanism	✓
Camshaft, Camshaft Bearings, Key, Gear	✓
FRONT & REAR COVERS	
Front Cover / Plate / Housing / Gears & Gaskets	✓
Vibration Damper	✓
Flywheel Housing & Gasket	✓
AFTERTREATMENT (FACTORY INSTALLED)	
Diesel Particulate Filter	✓
Selective Catalytic Reduction	✓

For visual purposes only. Not all covered components listed.

PLATINUM ESC ADDITIONAL ALLOWANCES

TRAVEL / MILEAGE LIMITATIONS	
Up to 7.5 liters	4 hr / 200 mi
Over 7.5 liters up to 32 liters	8 hr / 320 mi
EMERGENCY FREIGHT	
\$500 USD	✓
RENTAL	
Up to 7.5 liters	\$5,000 USD
Over 7.5 liters up to 32 liters	\$10,000 USD

PLATINUM PLUS ESC ADDITIONAL ALLOWANCES

TRAVEL / MILEAGE LIMITATIONS	
10 hr / 500 mi	✓
RENTAL	
Up to 7.5 liters	\$10,000 USD
Over 7.5 liters up to 32 liters	\$20,000 USD
CRANE & RIGGING	
Up to 7.5 liters	\$1,000 USD
Over 7.5 liters up to 32 liters	\$5,000 USD
OVERTIME	
Up to 32 liters	\$3,000 USD

Based on Engine Displacement in Liters.

UPGRADING YOUR ESC

You may choose to upgrade to Platinum Plus coverage level or extend to a maximum 120 month term. Work with your local Cat dealer to price and register the ESC extension and get the protection and peace of mind you deserve.

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5 YEAR PLATINUM EXTENDED SERVICE COVERAGE (ESC) NOW INCLUDED WITH YOUR CAT STANDBY GENERATOR SET PURCHASE

Dates & Program Eligibility

What are the effective dates of the program?

The program is effective for new generator sets ordered in USA or Canada on or after April 5th, 2021 and will continue until further notice, subject to regular review.

What models are eligible for the program?

The following generator set models ordered with a Standby rating are eligible.

Cat Models: C4.4, C7.1, C9, C13, C15, C18, C18 Tier 4 Final, C27, C32 and Gas C18.

Cat GC Models: D40 GC, D50 GC, D60 GC, D80 GC, D100 GC, D125 GC, D150 GC, D175 GC, D200 GC, D250 GC, D300 GC, D350 GC, D400 GC, D450 GC, D500 GC, D550 GC, D600 GC, D800 GC, D1000 GC, D1250 GC.

Does the program include the C18 Tier 4F model?

Yes. In addition to Platinum ESC coverage, the program also covers after-treatment components (DPF-Diesel Particulate Filter & SCR-Selective Catalytic Reduction) for the C18 Tier 4 model with a Standby rating.

What models are NOT included in the program?

Gas generator sets (with exception of Gas C18), generator sets larger than C32, generator sets ordered with a Prime rating and XQ (rental) generator sets are all excluded from the program.

What level of ESC coverage will be applied?

Cat models receive 60 months/2,500 hours Platinum level ESC. Cat GC models receive 60 months/2,500 hours Gold level ESC.

How do I ensure I receive this coverage?

Coverage must be registered appropriately to the generator set End-User / Owner to enable timely and accurate processing in the event of a claim. If you would like to submit or update your information, please email us at CatESC@cat.com with the following: [Generator set Serial Number, Company Name, Contact Name, Address, Email, Phone].

Where can I learn more about ESC?

Please visit our website cat.com/EP-ESC-NA to learn more.